



TIPS & TRICKS

Glasses: Satisfaction survey

1. In the “Follow-up” tab at the bottom of the prescription screen, check the “Deliver to client” box. The date and the user name will be added automatically.

	Date	By	
<input type="checkbox"/> Ready			
<input type="checkbox"/> Advise client			
<input checked="" type="checkbox"/> Deliver to client	12/10/2007	99	SOI, SOI
<input type="checkbox"/> Follow-up			

2. In executing the following selection you will obtain a list of deliveries made between a specified time period that can be used for follow-ups.

Execute Selection

Source (Step1)
Select a source

New Selection
Patient

Existing Selection
Satisfaction follow up

Include counter information Include data in result

Select Patient [9]
along with their Rx Glasses [10]
having Patient.Active - Is true
and Rx Glasses.Date delivered
and Rx Glasses.Is Followup - Is false
and Rx Glasses.Active - Is true

3. Once the survey has been completed, return to the “Follow-up” tab and check off the “Follow-up” box. The date and the user name will be added automatically.

	Date	By	
<input type="checkbox"/> Ready			
<input type="checkbox"/> Advise client			
<input checked="" type="checkbox"/> Deliver to client	12/10/2007	99	Soi, Soi
<input checked="" type="checkbox"/> Follow-up	26/10/2007	99	Soi, Soi