





[IMPORTANT INFORMATION CONCERNING YOUR LASER PRINTERS – THE PHOTOCONDUCTOR.]

The photoconductor is a photosensitive drum that is inside your printer. The laser electrically charges the drum in the areas that need to be printed so that the toner sticks to it and can be placed properly on the paper.

The photoconductor has a lifespan of **30 000 pages**. Once you reach this number of pages, your printer will no longer print until the part is replaced.

To indicate that the photoconductor needs to be replaced, a warning light will appear on your printer. This warning light can be a little confusing as it is the same light that is used to warn you that your ink cartridge is low. If you change the ink cartridge and the warning light stays on or if you want to verify the levels of usage of these parts, follow these next few steps.

Here's how you can prevent this from happening.

On your printer, you will find a button that resembles this  or  . Press on this button and the configuration and the parameters of the printer will print.

In the section Cartridge Information, you will find the information on the lifespan of the photoconductor and the toner level.

Cartridge Information

Toner Level	0%	100%
Photoconductor	0%	100%
Serial Number	0902546A06	
Capacity	6K	
Type	Normal	
Single Use Only		

[BUY ONLINE]

MONTHLY SPECIAL

www.opto.com/b2b

250 GB Iomega Prestige External Hard Drive*



The Prestige™ Portable Hard Drive from Iomega® provides high-capacity storage solution for conveniently storing and backing up your data.

It is rugged and flexible enough to safely store large amounts of data in tough travel environments and is a convenient solution for protecting all your valuable digital memories and safely backing up important personal files.

\$80**

* Minimum requirements: Windows 2000 / XP / Vista with 250 MB of RAM. Manufacturer Warranty: 3 years
** Taxes not included. Orders must be received by January 31, 2010.

WELCOME TO FAST AND EASY ORDERING!

[OPTOSYS[®]2 INSTALLATION]

DECEMBER 2009

Vision Care Plus Camrose
Dr. Donald LeDrew - Camrose, Alta.

[DID YOU KNOW...]

In his 2009 Budget, the Canadian government included significant measures to position Canada's economy for a long-term recovery by introducing temporary 100% capital cost allowance (CCA) rate for computers acquired after January 27, 2009 and before February 1, 2011⁽¹⁾. This tax and tariff relief was created to stimulate the business investments.



Ministère des Finances
Canada

Department of Finance
Canada

⁽¹⁾ All computers bought prior to these dates will only be given the right to a 30% annual amortization.

<http://www.fin.gc.ca/pub/report-rapport/2009-1/cepc4d-eng.asp>

What does this represent for 2009?

All your computer, monitor, server, keyboard purchases done after January 27, 2009 are **100% deductible**.

Software and training are already 100% tax deductible.

What does this represent for 2010?

This is the right time to update your clinic's computers with the most recent technology. To take advantage of our competitive prices on DELL computers, contact **Francine Simard, Planning and Implementation Assistant**.

Ask your accountant!



OPTOSYS²
.com

OPTOSYS®2 USER GROUPS



Each month, the Optosys®2 family grows. As of December 31, 2009, we estimate that the family has over 800 users and we would like to thank you.

Already considered as the leading optometry software, the main challenge of Optosys®2 is to become the best all-around software.

By creating user groups composed of individuals from different clinics who work with Optosys®2, we want to encourage discussions on the different topics that concern your day to day challenges. Our main objective is to help you improve the service quality that you provide for your customers, to minimize the time spent on managing and to heighten your peace of mind, regardless of the size of your clinic.

Would you like to join our User Group and share your ideas about the software with our development team?

REGISTER⁽²⁾ now!

Send an email with the following information:

- Name and Surname
- The clinic's OSI code
- Points of interest (requests, suggestions, etc.)

To Caroline Pauzé (IT Director) cpauze@opto.com

⁽²⁾ We will contact you (via Email or telephone) to inform you of the next steps. Your contributions to this project are voluntary.

Thank you for show of interest. Your opinion matters.

NB. : In the next OptosysInfo, we will inform you of the participation rate, the proposed subjects and how we will proceed with the user groups.

[TIPS & TRICKS]

Do you know how to cancel a patient Lab Order?

Depending on the state of your order there are 3 different ways to cancel it.

[1.] If the statuses of all the products in the order are still **“Pending”**, cancelling it is fairly simple. From the patient file in the **“Orders”** tab or from the Inventory’s **“Order”** tab, right click on the patient’s order and select **“Cancel Order”**. This will change the status of the order to **“Cancelled”**.



If one of the products from and order has a status of **“Received”**, you will have to follow one of these next steps

[2.] If you’ve selected the method **“Internal”** (**“Received”** status) for some of the products and have other products set to **“External”**, double-click on the order to open it. Change the method of your **“Internal”** product(s) to **“None”**. Save the order. Then, you can follow step 1 to cancel your order.

[3.] If you’ve received any of the products from your order and some of the products have the method **“External”** with a **“Pending”** status associated to them, double-click on the order to open it. Modify the product’s method from **“External”** to **“None”**. This takes out the product from the order. Save the order. Since all the products that are left have been received, the status of the order will now be set to **“Received”**.