

OPTOSYS[®] INFO

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Canada's Largest Network of Optometrists
www.opto.com

TIPS & TRICKS

Glasses: Satisfaction survey

Would you like to conduct a survey to gauge the satisfaction level of your patients regarding the glasses they just bought? A two-step process that can easily be integrated into your weekly tasks.

To learn more about how you can perform a satisfaction survey, please see the reverse.

Deal of the Month

Online Purchases

www.opto.com/b2b

For a fresh start to the New Year, take advantage of our "Boxing Day" special on inventory labels.

Inventory labels 7/8" X 3/8"
Smart Label (SLP200, SLP420)

250 labels per roll

\$6.50*

Welcome to fast and easy ordering!

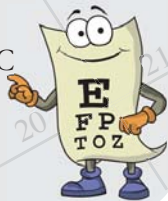


* Taxes and shipping not included.

2008 Calendar

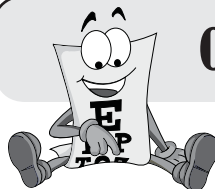
2 We will be in your area soon. It will be our pleasure to demonstrate the latest version of Optosys[®]2 to you, so come and see us.

February 16th 2008, Vancouver, BC

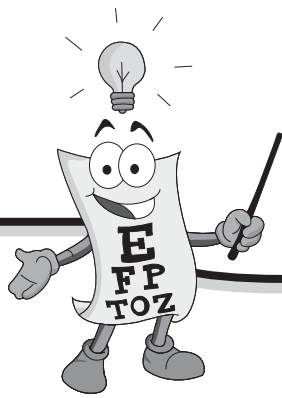


OPTOSYS[®]2 INSTALLATION

December 2007



Desjardins, Desjardins, Haché & Paulin
Dr. Marie-France Paulin
Haut Lamèque, NB



TIPS & TRICKS

Glasses: Satisfaction survey

1. In the “Follow-up” tab at the bottom of the prescription screen, check the “Deliver to client” box. The date and the user name will be added automatically.

	Date	By	
<input type="checkbox"/> Ready			
<input type="checkbox"/> Advise client			
<input checked="" type="checkbox"/> Deliver to client	12/10/2007	99	SOI, SOI
<input type="checkbox"/> Follow-up			

2. In executing the following selection you will obtain a list of deliveries made between a specified time period that can be used for follow-ups.

Execute Selection

Source (Step1)
Select a source

New Selection
Patient

Existing Selection
Satisfaction follow up

Include counter information Include data in result

Select Patient [9]
along with their Rx Glasses [10]
having Patient.Active - Is true
and Rx Glasses.Date delivered
and Rx Glasses.Is Followup - Is false
and Rx Glasses.Active - Is true

3. Once the survey has been completed, return to the “Follow-up” tab and check off the “Follow-up” box. The date and the user name will be added automatically.

	Date	By	
<input type="checkbox"/> Ready			
<input type="checkbox"/> Advise client			
<input checked="" type="checkbox"/> Deliver to client	12/10/2007	99	Soi, Soi
<input checked="" type="checkbox"/> Follow-up	26/10/2007	99	Soi, Soi