

Optosys[®] Info



4, Place du Commerce, Suite 460, Montréal (Québec) H3E 1J4 Tel. : (514) 762-2020 Fax : (514) 762-9933 www.opto.com

Shop & Save!

Congratulations to our 3rd winner of a \$500 b2b credit, Dr. David G. Thompson, from Nanaimo, BC!

There are 2 grand prizes left to be won!

Simply place 20 orders during the month of November for your chance to win.

Furthermore, place your first order and receive a \$20 b2b credit applicable on your second order!

Contest details can be found at: www.opto.com/b2b

Welcome to fast and easy ordering!

* One \$20 credit per clinic

Internet High Speed... Ultra



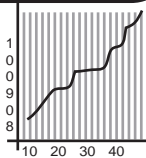
We have signed a contract with Bell Canada for its Business Internet High Speed Ultra. This service is in addition to the high speed service that we have been offering our members for over a year.

Aside from its many advantages, Ultra provides users with a static IP address, which is necessary for multi-clinic Optosys[®]2 users.

To learn more about this advantageous offer, refer to the flyer in this month's mailing.

OPTOSYS² Installations

October 2005



Granger Bernier & Ass. Inc.
St-Jean-Sur-Richelieu, QC

Clinique d'Optométrie de Thetford Inc.
Thetford Mines, QC

Gestion Houle et Therrien Inc.
Drummondville, QC

Harbourview Optometry Centre
Thunder Bay, ON



TECHNICAL SUPPORT

We would like to remind you that you can access technical support from 6:00 a.m. to 9:00 p.m. (EST), 7 days a week and 365 days a year by calling :

514-380-9279

or

1-866-660-6797

Your calls will automatically be directed to a technician within 60 seconds and any technical problems you might have, will be dealt with promptly. In the event that all our technicians are unable to take your call, you will be placed on hold in sequence to maintain calling priority. Your calls are important to us and thus, if you would prefer to leave a message, a technician will return your call as soon as possible.

Thank you for your cooperation. 😊

Yes to snail mail – No to telemarketers

A recent survey among 250 Canadians recently revealed that traditional mail is still highly rated, despite the rapid expansion of electronic mail.

According to the results, over 58% of the respondents who had e-mail at home preferred to receive their documents by snail mail, while 30% preferred e-mail. Snail mail was regarded more secure by 81% of respondents, while 8% consider e-mail as secure.

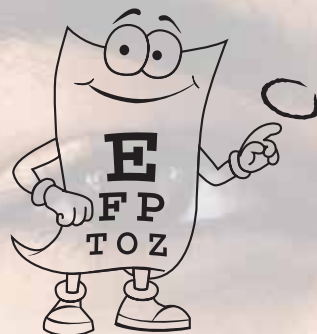
Moreover, 85% of the respondents who had Internet access at home chose to receive financial documentation in hard copy format, while 11% opted for e-mail transmission. Two thirds of the people surveyed also preferred to receive new offers for products and services by snail mail, while 20% preferred to receive it electronically.

Lastly, 69% of respondents didn't read unsolicited e-mail and simply deleted it without a second glance, while 26% threw unsolicited mail delivered by the postman into the recycling bin without giving it a second look.

It looks like Canada Post still has a future!

Source: Direction Informatique

Optosys[®] Support



TO SERVE YOU
BETTER

THE PHONE NUMBERS

1-866-660-6796

514-380-9279

THE HOURS

British Columbia:	3 a.m. to 18 p.m.
Alberta:	4 a.m. to 19 p.m.
Saskatchewan:	5 a.m. to 20 p.m.
Manitoba:	5 a.m. to 20 p.m.
Ontario:	6 a.m. to 21 p.m.
Québec:	6 a.m. to 21 p.m.
New-Brunswick:	7 a.m. to 22 p.m.
Nova Scotia:	7 a.m. to 22 p.m.
Newfoundland:	7:30 a.m. to 10:30 p.m.

**7 days a week
365 days a year**