

Optosys[®] Info



4, Place du Commerce, Suite 460, Montréal (Québec) H3E 1J4 Tel. : (514) 762-2020 Fax : (514) 762-9933 www.opto.com

June's Deal! Online Ordering



Seiko Labels
1-1/8" x 3-1/2"
for the
Smart Label Printer
Add it to your basket
for only \$4
per 130-label roll.
Save 20%!

**Welcome to fast
and easy ordering.**

* Delivery not included

SMART LABEL: LABEL MALFUNCTIONS



We have been experiencing a label detection problem with the Avery Labels (04150) used with the Smart Label printer for patient labels and addresses. Changes made by Avery prevent printers from aligning themselves correctly, making it impossible to print the label.

Unable to resolve the conflict, we searched for another supplier who could provide us with the appropriate label. Seiko, the manufacturer of the Smart Label, distributes the labels to be used with the printer. In addition to solving the problem, these labels are slightly less expensive than the Avery product. The cost per label is 3.8¢, versus the cost 6.2¢ for the Avery label.

Members can order the Seiko labels directly from our Web site. See our June Promotion: Throughout the month of June, order the Seiko labels online and save 20% off the regular price. For further information, please contact Ms. Francine Simard at (514) 762-2020 or 1(800) 363-4096.

REMINDER: OPTOSYS[®] Support



**We value your
opinion.**

Please take a few moments to
answer the survey on the reverse.

Thank you! 😊

Medsys[®] NS: Good News 😊

The Government of Nova Scotia has granted us accreditation for our new Medsys[®] NS module. This module makes it possible for members to send their claims in using MSlelink, and it is available with both Optosys[®] Windows[®] and Optosys[®]2.

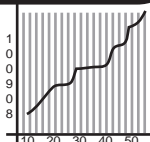
To schedule the installation of your Medsys[®] module, please contact our support centre at 1-866-660-6797.

Medsys[®] modules are also available for the following provinces:

- ◆BC : Internet (Teleplan Web) and Modem (SPANDial)
- ◆NS : Internet (MSleLink)
- ◆AB : Modem (H-Link) and Internet (Wellnet)
- ◆SK : Modem
- ◆ON : Modem (TED) and diskette
- ◆MB : Modem (SimPC)

OPTOSYS² Installations

June 2005



Gaétan Tanguay O.D.
Trois-Rivières, QC

Lunetterie Joliette Inc.
Joliette, QC

Drs. Malik & Lavandier, O.D.
Bridgewater, NS

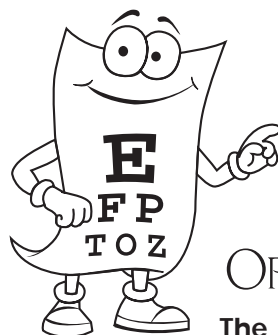
Dr. Yves Lévesque, Optometrist
Liverpool, NS

Dr. Yves Lévesque, Optometrist
Digby, NS

Annapolis Eye Care Center
Annapolis Royal, NS

} Multi-
clinic
network

Discover OPTOSYS² .com



To experience the special effects of Optosys[®]2 first-hand, come and see us at the 29th CAO Biennial Congress being held in Ottawa on June 2nd.

Ottawa is the last stop of our tour ... Don't miss our farewell performance of the Optosys[®]2 Launch Tour!

OPTOSYS²
.com

**The leading optometric practice management system...
Now connected to the world!**



Optosys® Support

1-866-660-6797

514-380-9279

We would like to have your freeback on the new support team that's been answering your calls for the past few months

Q1. Did you know that technical support is provided by an external support company, and it is available to OSI members needing Optosys® support?

Yes _____ No _____

Q2. Has this company provided you with any technical support?

Yes _____ No _____

If so, please answer the following:

		Agree Completely	Agree Somewhat	Disagree Somewhat	Disagree Completely
a	I was answered in a reasonable amount of time				
b	The technician understood my needs				
c	The explanations were clear and precise				
d	The technician was both courteous and polite				
e	The technician was able to resolve my problems				
f	Overall, I was satisfied with the service received				

Q3. Comments/suggestions/remarks on the service

Q4. Your OSI code: _____

Please fax to: 514 762-9933

THANK YOU FOR YOUR VALUABLE COOPERATION!