

Optosys[®] Info



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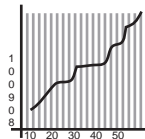
We value your
opinion.

Please take a few moments to answer
the survey on the reverse.

Thank you! ☺

OPTOSYS² Installations

April 2005



Dawes Jubenville Management
Services Inc.
Point Edward, ON

Prince Albert Vision Center
Prince Albert, SK

Clinique d'Optométrie Reine St-Onge Inc.
Lévis, QC

Robert Lambert Inc.
Lachenaie, QC
(Optosys[®])

Stop Spyware Programs from Invading Your Systems



In last month's issue, readers learned a little about a growing menace: Spyware. This month we've dedicated this space to informing our readers about antivirus software that also protects against spyware.

Automatic virus protection is the ideal solution for companies that lack the expertise and personnel to implement and manage an antivirus solution for their desktops and servers. Of the many solutions tested, McAfee[®] Managed VirusScan[®] was the only one that satisfied our stringent requirements.

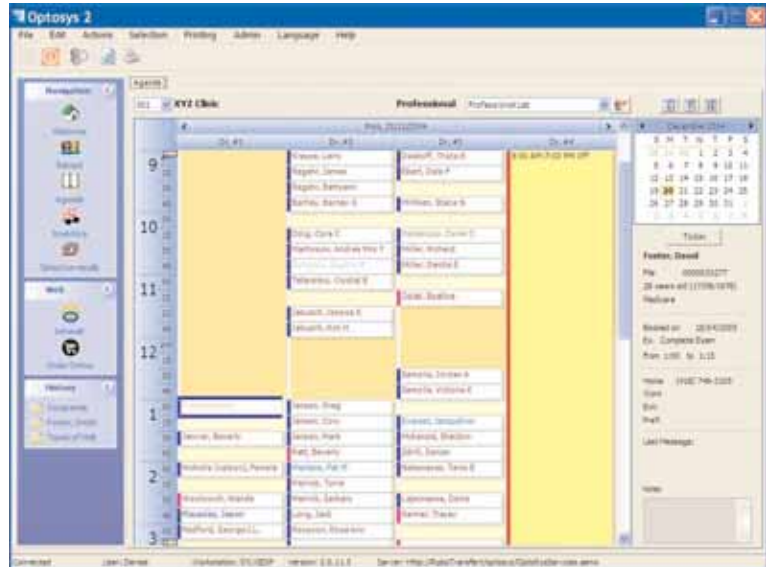
Managed VirusScan[®] can scan and stop the top 200 pesky spyware programs from hiding in your systems providing greater desktop security, performance, and blocking the re-installation of unwanted programs. Maintenance is automated and requires no user interaction for virus updates. In addition, detailed reports monitored over the Web by OSI provide information, coverage status summaries, desktops updates and virus reports on cleaned, deleted and quarantined viruses.

Managed VirusScan[®] not only protects a small business from viruses, spyware programs, and malicious threats, but it also does not cause any disruptions with pop-up reminders nor does it interrupt day-to-day operations.

For more information on this solution, please consult
http://www.mcafeesecurity.com/us/local_content/datasheets/ds_managed_vs.pdf

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Q1. Did you know that technical support is provided by an external support company, and it is available to OSI members needing Optosys® support?

Yes _____ No _____

Q2. Has this company provided you with any technical support?

Yes _____ No _____

If so, please answer the following:

		Agree Completely	Agree Somewhat	Disagree Somewhat	Disagree Completely
a	I was answered in a reasonable amount of time				
b	The technician understood my needs				
c	The explanations were clear and precise				
d	The technician was both courteous and polite				
e	The technician was able to resolve my problems				
f	Overall, I was satisfied with the service received				

Q3. Comments/suggestions/remarks on the service

Q4. Your OSI code: _____

Please fax to: 514 762-9933

THANK YOU FOR YOUR VALUABLE COOPERATION!